

Have you noticed that your team or club name is incorrect (or blank) on results or pre-registration sheets?

Initially this season some of these issues were caused by errors in the data files uploaded to USAC.

However, those issues are now rectified and going forward these blanks are because your USAC account is missing data in either the team name field or the club name field.

Promoters and timing companies have to select one of these fields to include in the upload of results. In general they will opt to select the team name field as to recognize your sponsor. HOWEVER if you don't have this field populated in your USAC account there is no way for the WSBA, promoters or timing companies to fix this omission.

You must fix this issue in your own account!

If you opted for a green license you can update this information directly in your USAC account by following these instructions:

- Login into your USAC account
- Select License from the menu options under the Welcome message on your account

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- A screenshot of a dark navigation menu with white text. The items are: personal, support(0), results & rankings, license, account, benefits, tools. A hand-drawn arrow points down to the 'license' item.
- Select Edit Club/Teams and then update the field that is blank.

ACTIVE LICENSES

Domestic Racer

Primary: Road

Road Club/Team

Union Bay Cycling/ Bikesale / Automattic

Track Club/Team

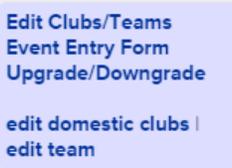
Union Bay Cycling/ Bikesale / Automattic

Cyclo-Cross Club/Team

Union Bay Cycling/ Bikesale / Automattic

Local Association status:Active

[Washington State Bicycle Association \(WSBA\)](#)



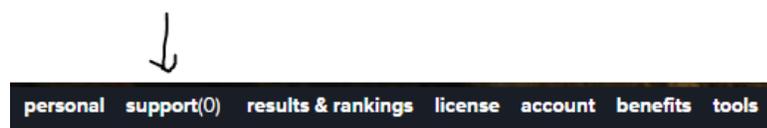
A light blue box containing text links. A hand-drawn arrow points from the 'license' menu item to this box. The text inside the box is: Edit Clubs/Teams, Event Entry Form, Upgrade/Downgrade, edit domestic clubs | edit team.

IF you opted for a standard license to be mailed, you cannot update your own account as described above.

You can either convert your license to a green license and then follow the instructions above

OR

You should submit a support ticket using the support link on the menu option under the welcome screen.



Indicate what is the proper information to include in your record and USAC staff will update your record.

If you require a new license to be printed and mailed to you, there is a \$25 charge for that service.

We recommend that you take a screen shot of the License page or your USAC account showing your 2016 membership status and current categories and keep it among the photos in your phone. You can present this as your license at race registration even where cell coverage is poor or when the USAC site is slow to load.